


System Boundaries: Who Controls What

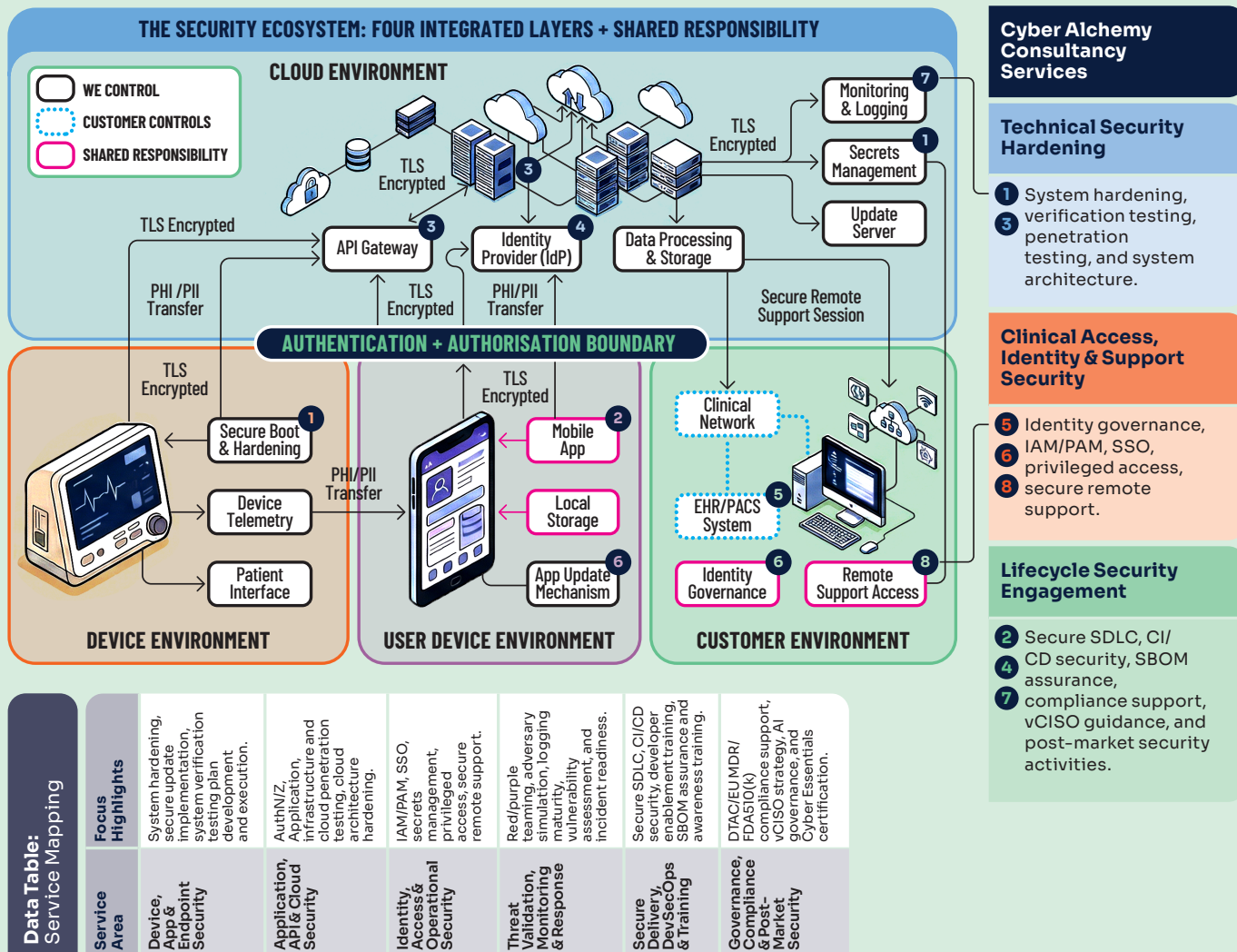
Medical device security covers far more than the physical device. It covers the entire connected system: device, companion app, cloud backend, APIs, and clinical integrations. Defining boundaries early prevents late-stage disputes, procurement confusion, and gaps in your threat model.

Component	Your Security Responsibilities	Customer/ Hospital Responsibilities
1 Device / Firmware	Hardening, secure communications, device identity, secure update mechanisms (signing and rollback), tamper considerations (risk-based).	Physical security of device, network segmentation.
2 Mobile App	Authentication/authorisation flows, secure local storage, API request integrity, session management, security-relevant logging.	Device OS updates, application installation, user access governance.
3 Cloud / Backend	Tenancy isolation, secrets management, encryption boundaries, audit logging, infrastructure-as-code controls, vulnerability scanning (images/dependencies).	Network firewall rules (if private cloud), user identity management integration.
4 Integrations (EHR, APIs)	Supported configurations documented, minimum TLS/auth requirements, API security standards, integration testing scope.	Network controls (firewalls, VPNs), identity governance, endpoint protection, access provisioning/deprovisioning.
5 Shared Responsibilities	Vulnerability intake process, incident response co-ordination, patch communications, evidence maintenance.	Reporting suspected incidents, applying patches within agreed timeframes, reviewing security advisories.

 **Note:** Include explicit assumptions in your documentation. For example, “customer manages network segmentation” and “shared responsibility for cloud applies (config, IAM, logging)”. Assumptions left undocumented become disputes.

Bringing it to Life: An Example System Boundary Diagram

MedTech Security: End-to-End System Boundary and Services



Data Table: Service Mapping

Service Area	Focus Highlights
Device, App & Endpoint Security	System hardening, secure update implementation, system verification testing plan development and execution.
Application, API & Cloud Security	AuthN/Z, Application, infrastructure and cloud penetration testing, cloud architecture hardening.
Identity, Access & Operational Security	IAM/PAM, SSO, secrets management, privileged access, secure remote support.
Threat Validation, Monitoring & Response	Red/purple teaming, adversary simulation, logging maturity, vulnerability assessment, and incident readiness.
Secure Delivery, DevSecOps & Training	Secure SDLC, CI/CD security, developer enablement training, SBOM assurance and awareness training.
Governance, Compliance & Post-Market Security	DTAC/EU MDR/ FDA 510(k) compliance support, vCISO strategy, AI Cyber Essentials certification.